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June 26, 2002

Commissioner for Patents  
Washington, D.C. 20231

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Re: U.S. Patent Application Serial No. 09/190,536  
Filed: November 12, 1998  
For: **Intelligent Routing of Voice Files in Voice Data  
Management System**  
Inventors: John J. DWYER *et al.*  
Our Ref: 02158.0279.NPUS00 (*Formerly B653-024*)

Sir:

The following documents are forwarded for appropriate action by the U.S. Patent and Trademark Office:

1. Reply and Amendment Under 37 C.F.R. § 1.111 including Version With Markings to Show Changes Made;
2. Information Disclosure Statement;
3. Form PTO-1449 (3 pages) with 24 attached references;
4. Check no. 371280 in the amount of \$180.00; and
5. Return Receipt Postcard.

It is respectfully requested that the attached postcard be stamped with the date of filing of these documents, and that it be returned to our courier.

The U.S. Patent and Trademark Office is hereby authorized to charge any fee, or credit any overpayment, to our Deposit Account No. 08-3038. If extensions of time under 37 C.F.R. § 1.136 other than those otherwise provided for herewith are required to prevent abandonment of the present patent application, then such extensions of time are hereby petitioned, and any fees therefor are hereby authorized to be charged to our Deposit Account No. 08-3038, referencing the above docket number. *A duplicate copy of this letter is enclosed.*

Respectfully submitted,

Anthony L. Meola (Reg. No. 44,936)  
Michael J. Stimson (Reg. No. 45,429)

Enclosures



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

10/B  
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7/2/02  
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In re application of:

Dwyer *et al.*

Appl. No. 09/190,536

Filed: November 12, 1998

For: Intelligent Routing of Voice Files in  
Voice Date Management System

Art Unit: 2645

Examiner: Gauthier

Atty. Docket: 02158.0279.NPUS00  
(formerly B653-024)

### **Reply and Amendment Under 37 C.F.R. § 1.111**

Commissioner for Patents  
Washington, D.C. 20231

Sir:

In response to the Office Action dated April 8, 2002, (PTO Prosecution File Wrapper Paper No. 7), Applicants submit the following Amendment and Remarks.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 08-3038 referencing docket number 02158.0279.NPUS00.

#### **I. AMENDMENTS**

##### **A. In the Specification:**

Please replace the paragraph on page 5 spanning lines 5-15 with the following: